

“Berbuka Puasa Bersama PETRONAS Syntium 2024” Promotion TERMS AND CONDITIONS

1.0 Organizer:

- 1.1** PETRONAS Lubricants Marketing (Malaysia) Sdn Bhd (“**PLMMSB**”) is the organizer of this “**Berbuka Puasa Bersama PETRONAS Syntium 2024**” (“**Promotion**”).
- 1.2** The following terms and conditions apply in respect of this Promotion. By participating in this Promotion, you agree to be bound by these terms and conditions hereunder, including any term which may have been amended from time to time, without limitation or qualification.

2.0 Eligibility:

- 2.1** The Promotion is eligible to all eligible participants hereinafter referred to as “**Participant**” or “**Participants**”.
- 2.2** All Participants that purchase and service with PETRONAS Syntium Car Service Package at selected Lim Tayar outlets (listed in Clause 6) will be entitled to attend the Berbuka Puasa Bersama PETRONAS Syntium Promotion at Royale Chulan Damansara, on 23 March 2024 (“**Reward**”) (as defined in Clause 3.1).
- 2.3** In the event a participant is found to be ineligible at any point during or after the Promotion Period (as defined in Clause 4), PLMMSB reserves the right, at its sole discretion, to disqualify the said participant and to cancel/withdraw/recall the reward that was initially awarded to the said participant.

3.0 Promotion Rewards:

- 3.1** The Reward, is as follows:

With every purchase and service a minimum of one (1) PETRONAS Syntium Car Service Package at selected Lim Tayar outlets listed in Clause 6;

Participants will be eligible to attend the Berbuka Puasa Bersama PETRONAS Syntium event at Royale Chulan Damansara, on 23 March 2024.

- 3.2 The Reward is limited to the first one hundred and fifty (150) Participants and based on a first-come first-served basis.
- 3.3 Participants are eligible to bring one (1) guest as a complimentary addition. However, should they wish to bring extra family or friends, they will be required to cover their expenses. The maximum number of additional guests per participant is limited to 2 individuals.

4.0 Promotion Period:

- 4.1 Unless otherwise notified by PLMMSB, the Promotion shall commence on **1 March until 22 March 2024** (“**Promotion Period**”), both dates inclusive.

5.0 Promotion Mechanics:

- 5.1 To receive the Reward, Participants are required to do as follow:
 - 5.1.1 To purchase a minimum of one (1) of either PETRONAS Syntium Car Service Packages at selected Lim Tayar outlets. The packages are as follows:
 - 5.1.1.1 PETRONAS Syntium Car Service Package A: PETRONAS Syntium 3000 5W-40 (4L), 15-Point Checkup, Labour, Oil filter, Oil Additives (1 bottle), Engine Flush Plush (1 bottle); OR
 - 5.1.1.2 PETRONAS Syntium Car Service Package B: PETRONAS Syntium 3000 5W-40 (4L), 15-Point Checkup, Labour, Oil filter, Direct Injection Cleaner (1 bottle).
 - 5.1.2 Participants must provide their personal information (including full name as per NRIC/passport, e-mail address, mobile number), confirm their attendance, and submit the purchase receipt via the following link: <https://www.mymesra.com.my/limtayar-promotion/e-form>.
 - 5.1.3 PLMMSB will assess the eligibility of participants who meet the eligibility criteria stipulated in Clause 2. The first one hundred and fifty (150) Participants will receive a notification to attend the event.
- 5.2 PLMMSB will not be held responsible for any issues that the Participants may encounter in relation to this Promotion. PLMMSB reserves the right to determine the qualifications of the Participants to receive the gifts in accordance with the terms and conditions set out.

- 5.3 If participants encounter any difficulties or issues while submitting the form or have any queries regarding the promotion, they may contact Mesralink by calling 1-300-88-8181 or emailing mesralink@petronas.com.

6.0 Promotion Participating Outlets:

The following Lim Tayar outlets that are qualified for the Promotion:

- I. Lim Tayar Taman Tun Dr Ismail
- II. Lim Tayar Selayang
- III. Lim Tayar Ampang Jaya
- IV. Lim Tayar Gombak
- V. Lim Tayar Kota Damansara
- VI. Lim Tayar Seksyen 13 Shah Alam
- VII. Lim Tayar Seremban 2

7.0 Miscellaneous:

- 7.1 During the Promotion Period, PLMMSB reserves the right at any time at its absolute discretion, without prior notice, to substitute any of the deal(s) with other items of similar or higher value.
- 7.2 By entering or participating in this Promotion, all Participants fully and unconditionally agree and accept all terms and conditions and agree that the decisions of PLMMSB in respect to this Promotion and all matters relating to or in connection thereto are final and binding and no such queries, appeals or correspondences will be entertained.
- 7.3 Non-compliance by any Participant with any of the terms and conditions herein contained or in the Promotion of fraudulent activities, shall entitle PLMMSB to reject any submission and/or revoke Reward awarded.
- 7.4 PLMMSB reserves the right to cancel, shorten, extend, suspend, and/or terminate the Promotion at any time prior to the expiry of the Promotion Period without prior notice to the Participants. For the avoidance of doubt, any cancellation, extension, suspension or termination of the Promotion at any time prior to the expiry of the Promotion Period shall not entitle the Participants to claim any compensation from PLMMSB for any and all losses or damages suffered or incurred by the Participants as a result of the said cancellation, extension, suspension or termination. PLMMSB also reserves the right to amend, modify, delete, or change any of the terms and conditions herein contained at any time at its absolute discretion without prior notice. Continued participation in the Promotion following any such changes and/or amendments shall constitute the

Participant(s) unconditional acknowledgment, understanding, agreement and acceptance of such changes in respect of the terms and conditions.

- 7.5 PLMMSB **may use** the names, **address**, photographs **and** information of the Participants as materials in advertisements and other form of publicity, **only for this promotional use** from time to time, **with the consent of the** Participants and/or winners and the Participants and winners shall not claim ownership of the material.
- 7.6 PLMMSB shall not be held responsible or liable for any claims of loss or damage to property or personal injury or loss of life by the Participants, winners and/or any party resulting from or arising out of or in connection with this Promotion or the Reward given under this Promotion.
- 7.7 These terms and conditions prevail over any provisions or representations contained in any brochure or other Promotion materials advertised under this Promotion.
- 7.8 PLMMSB is the final authority to decide on the interpretation of these terms and conditions and as to any other matters relating to this Promotion.
- 7.9 For any further enquiries on the Promotion's terms and conditions, please contact us via site at [http:// www.mymesra.com.my](http://www.mymesra.com.my).

8.0 Personal Data

By participating in the Promotion, Participants are deemed to have irrevocably agreed and consented to the collection, processing, use, disclosure and retention by PLMM of their personal data in the manner as set out in the Personal Data Notice given pursuant to Section 7 of the Personal Data Protection Act 2010, which can be viewed at <http://www.mymesra.com.my/pdpa>.